



May 10, 2009

I would like to apologize for the obvious Email problems which we are having. With over 600 teams applying and numerous being added to the waitlist, we rely on a mass email “generator” to send out communications to each team. Like with many things within the Canton Cup including, the website, the scheduling system, the bracketing system, our electronic scoring, and much more have been developed internally by our own team through 27 years of experience. Unfortunately, when we have problems, we have to fix them internally and sometimes it is an issue with software that is not our own. Thus is the current problem with the email generator. My solution for this gap in communications is simple – and that is to use the front page of our website, where we will post all notices and information sent via email (which we will continue to attempt to do – some of you are getting them).

If you still have a question on acceptance – I have tried to make that simple also;

- 1) If your team was NOT accepted to this year’s tournament – you have received a personal email from me via normal email stating as such. This includes all teams that were put on the waitlist and were not added. Please email me directly if you have a question.
- 2) All other teams are IN and you should find your team on the brackets and on the schedules when posted (soon).

In addition, all the information you need to know is under the tab – ACCEPTANCE. Please follow the instructions and guidelines on the information document labeled acceptance letter.

If you have a question that is not addressed or you need further help, then please email me and I will respond to the individual email.

I apologize for the confusion and the hassle with our email system, but hopefully this is a viable and simple solution.

Regards,

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